

Lobby Banking Alternatives

What to do if the branch lobby is busy or unavailable?

Important Information

Locations



MVB Drive-Up & ATM
Locations & Hours
www.mvbbank.com/resources/locations

Customer Care Team (CCT)



1-844-533-9211
Mon - Friday 8 AM - 5 PM
Saturday 9 AM - 1 PM



CustomerCare@mvbbank.com
www.mvbbank.com/contact

24/7 Access Options



Online & Mobile Banking for
Personal & Business
www.mvbbank.com/online-banking



Online & Mobile Banking
Services Info & FAQs
www.mvbbank.com/personal-banking/additional-services



Middletown
Valley Bank®



Banking Need

Resource(s)

Cash a Check

Drive-Up

Deposit a Check

Drive-Up, Mobile App, ATM
or Night Drop w/ Deposit Slip

Deposit Cash

Drive-Up, ATM, or
Night Drop w/ Deposit Slip

Cash Withdrawal

Drive-Up or ATM

Cashier's Checks

Drive-Up

Check Reorder

CCT, Drive-Up, or Online at
www.mvbbank.com/personal-banking/additional-services

Debit Card Issues

CCT or Drive-Up

**Review Transaction
Activity**

Online, Mobile, & Telephone
Banking, or CCT

Loan Payments

Drive-Up, Night Drop, or Mail
to: 24 W. Main Street | PO Box 75
Middletown, MD 21769

**Transfer Funds to
Another MVB Account**

Online, Mobile, & Telephone
Banking, CCT, or Drive-Up

**Transfer Funds to
a Non-MVB Account**

Online & Mobile Banking
Via: Bill Pay or P2P

**Unauthorized
Account Activity**

Customer Care Team (CCT)

Stop Payments

Online Banking, CCT, or
Drive-Up

**Account Openings/
Loan Applications**

Call CCT or Your Local
Branch to Start the Process